



Mr. Byron Russell
Cheney Brothers
One Cheney Way
West Palm beach, FL 33407

10/03/11

Mr. Russell,

I am contacting you to give thanks for the extraordinary efforts of your transportation team this past week. Here is what happened;

A truck driver called us to inquire if we were open to receiving a donation of approximately 36 cases of a frozen pizza product. Of course, we rarely turn down a food donation and quickly agreed. The truck that arrived to deliver the donation pulled around our building to the kitchen entrance where we immediately determined that the clearance of our back awning would not allow the truck to pass.

The 56' trailer on a full sleeper tractor was unable to lower the trailer enough to clear. They even tried letting air out of the tires to no avail. Backing out was not an option for this large truck.

As a last ditch effort, I called our sales representative, Jim Walton, and asked if he had any suggestions. Jim got in touch with Gary Simpson in transportation. They figured out that a smaller tractor might lower the trailer enough to get it out and Gary sent Manny over in a smaller tractor to fix our challenge.

In the end, Cheney Brothers team pulled through and our donation was received and the truck was back on its way home.

We sincerely thank you and your team for getting us out of a jam.

Yours in service,

Robert Coleman
Director of Food Service



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The Lord's Place is a 501(c)(3) organization and all donations are tax-deductible according to IRS Rules and Regulations. Tax ID # 59-2240502